

## **Aetna Student Health**

# **Plan Design and Benefits Summary**

PREFERRED PROVIDER ORGANIZATION

## **Pratt Institute**

Policy Year: 2022 - 2023 Policy Number:474898 www.aetnastudenthealth.com (866) 381-1529



This is a brief description of the Student Health Plan. The Plan is available for Pratt Institute students. The Plan is underwritten by Aetna Life Insurance Company (Aetna). The exact provisions, including definitions, governing this insurance are contained in the Certificate issued to you and may be viewed online at **www.aetnastudenthealth.com**. If any discrepancy exists between this Plan Summary and the Certificate, the Certificate will govern and control the payment of benefits.

## **Pratt Institute Health and Counseling Service**

Pratt Institute Health and Counseling Service Pratt Institute Health and Counseling Service is the college's on-campus health and counseling facility. Staffed by nurse practitioners and registered nurses, psychologists and social workers, it is open Monday through Thursday from 8:00 a.m. to 5:00 p.m. and Fridays from 9:00 a.m. to 5:00 p.m. during the Fall and Spring semesters. A Physician and nurse practitioner are on call at all times, and conduct clinics during the week.

For more information, call the Health and Counseling Service at **(718) 399-4542**. In the event of an emergency, call **911** or the Campus Police at **(718) 636-3540** or extension #3540 on campus.

## **Coverage Periods**

**Students:** Coverage for all insured students enrolled for coverage in the Plan for the following Coverage Periods. Coverage will become effective at 12:01 AM on the Coverage Start Date indicated below and will terminate at 11:59 PM on the Coverage End Date indicated.

Coverage Period	Coverage Start Date	Coverage End Date	Enrollment/Waiver Deadline
Annual	08/18/2022	08/17/2023	09/30/2022
Fall	08/18/2022	01/14/2023	09/30/2022
Spring/Summer	01/15/2023	08/17/2023	02/10/2023

#### **Rates**

The student rates below include premiums for the Plan underwritten by Aetna Life Insurance Company (Aetna).

Rates			
	Annual	Fall	Spring/Summer
Student	\$2,840	\$1,167	\$1,673
Spouse	\$2,840	\$1,167	\$1,673
One Child	\$2,840	\$1,167	\$1,673
Two or More Children	\$5,680	\$2,334	\$3,346

Students who graduate at the end of fall or do not return to spring will be moved to fall only coverage.

#### The annual rates listed above do not reflect a \$152 Pratt Institute administrative fee.

Summer session coverage for 1st year architectural and library students is available. Please contact Haylor, Freyer & Coon Inc. at <a href="mailto:student@haylor.com">student@haylor.com</a> or call 866-535-0456 for more information.

## **Student Coverage**

## **Eligibility**

All registered students enrolled at Pratt Institute, are automatically enrolled in the Pratt Institute-sponsored Student Health Insurance Plan. If you have comparable health insurance coverage under another policy, you may apply for a waiver of coverage. Students must actively attend classes for at least the first **31 days**, after the date when coverage becomes effective.

Home study, correspondence, Internet classes, and television (**TV**) courses, do not fulfill the eligibility requirement that the student actively attend classes. If it is discovered that this eligibility requirement has not been met, our only obligation is to refund premium, less any claims paid.

#### **Enrollment**

To proactively enroll in the health insurance plan, sign into your student page of the, my Pratt portal using your Pratt "one Key" identification and password and complete an online enrollment form.

To waive coverage, sign into your student page of the, my Pratt portal, using your Pratt "one Key" identification and password. You will see links for further information and the link to complete the waiver. This process is done once yearly. Please email health@pratt.edu with further questions.

If you do not waive coverage by the deadline date stated above, you will remain enrolled, and the insurance charge will remain on your tuition bill.

If you withdraw from school within the first **31 days** of a coverage period, you will not be covered under the Policy and the full premium will be refunded, less any claims paid. After **31 days**, you will be covered for the full period that you have paid the premium for, and no refund will be allowed. (This refund policy will not apply if you withdraw due to a covered Accident or Sickness.)

## **Dependent Coverage**

#### Eligibility

Covered students may also enroll their lawful spouse, same-sex or opposite-sex domestic partner and dependent children up to the age of **26**.

#### **Enrollment**

To enroll the dependent(s) of a covered student, please contact Haylor, Freyer & Coon Inc. at <a href="mailto:student@haylor.com">student@haylor.com</a> or call 866-535-0456. Please refer to the Coverage Periods section of this document for coverage dates and deadline dates.

**Dependent enrollment** applications will not be accepted after the enrollment deadline, unless there is a significant life change that directly affects their insurance coverage. (An example of a significant life change would be loss of health coverage under another health plan.) Please visit Pratt's Health and Counseling Services for an enrollment application.

#### **Medicare Eligibility Notice**

You are not eligible to enroll in the student health plan if you have Medicare at the time of enrollment in this student plan. The plan does not provide coverage for people who have Medicare.

## **Participating Providers**

Aetna Student Health offers Aetna's broad network of Participating Providers. You can save money by seeing Participating Providers because Aetna has negotiated special rates with them, and because the Plan's benefits are better your out-of-pocket expenses will generally be lower when You receive benefits from a Participating Provider, and some benefits under the Plan may only be covered when received from a Participating Provider.

If you need care that is covered under the Plan but not available from a Participating Provider, contact Member Services for assistance at the toll-free number on the back of your ID card. In this situation, Aetna may issue a pre-approval for you to receive the care from a Non- Participating Provider. When a pre-approval is issued by Aetna, the benefit level is the same as for Participating Providers.

#### **Preauthorization**

Some services have to be preauthorized by Aetna beforehand if you want the Plan to cover them. Participating Providers are responsible for requesting preauthorization for their services. You are responsible for requesting preauthorization if you seek care from a Non- Participating Provider for any of the services listed in the Schedule of Benefits section of the Certificate. Preauthorization is not required for Participating facilities certified by the New York office of alcoholism and substance abuse services.

If you want the Plan to cover a service from a Non-Participating Provider that requires preauthorization, you must call Aetna at the number on your ID card. After Aetna receives a request for preauthorization, we will review the reasons for your planned treatment and determine if benefits are available.

## You must contact Aetna to request preauthorization as follows:

- At least two (2) weeks prior to a planned admission or surgery when your provider recommends inpatient hospitalization. If that is not possible, then as soon as reasonably possible during regular business hours prior to the admission.
- At least two (2) weeks prior to ambulatory surgery or any ambulatory care procedure when your provider recommends the surgery or procedure be performed in an ambulatory surgical unit of a hospital or in an ambulatory surgical center.
- Within the first three (3) months of a pregnancy, or as soon as reasonably possible and again within 48 hours after the actual delivery date if your hospital stay is expected to extend beyond 48 hours for a vaginal birth or 96 hours for cesarean birth.
- Before air ambulance services are rendered for a non-emergency condition.

#### You must also contact Aetna to provide notification after the fact as follows:

- As soon as reasonably possible when air ambulance services are rendered for an emergency condition.
- If you are hospitalized in cases of an emergency condition, you must call Aetna within 48 hours after your admission or as soon thereafter as reasonably possible.

## **Description of Benefits**

The Plan excludes coverage for certain services and has limitations on the amounts it will pay. While this Plan Design and Benefits Summary document will tell you about some of the important features of the Plan, other features may be important to you and some may further limit what the Plan will pay. To look at the full Plan description, which is contained in the Policy issued to you, go to **www.aetnastudenthealth.com.** If any discrepancy exists between this Benefit Summary and the Policy, the Master Policy will control.

All coverage is based on the Allowed Amount.

"Allowed Amount" means the maximum amount Aetna will pay for the services or supplies covered under the certificate, before any applicable Copayment, Deductible and Coinsurance amounts are subtracted.

- The Allowed Amount for Non-Participating Providers will be determined as follows:
   Facilities -For Facilities, the Allowed Amount will be 140% of an amount based on cost information from the Centers for Medicare and Medicaid Services.
- **For All Other Providers-**For all other Providers, the Allowed Amount will be 105% of an amount based on cost information from the Centers for Medicare and Medicaid Services.

Our Allowed Amount is <u>not</u> based on the "usual, customary and reasonable charge." If a Non-Participating Provider's actual charge is more than the Allowed Amount, you are responsible for the difference. Call us at the number on your ID card or visit **www.aetnastudenthealth.com** for information on your financial responsibility when you receive services from a Non-Participating Provider.

This Plan will pay benefits in accordance with any applicable **New York** Insurance Law(s).

COST-SHARING	Participating Provider	Non-Participating Provider	
	Member Responsibility for	Member Responsibility for	
	Cost-Sharing	Cost-Sharing	
Medical Deductible			
<ul> <li>Individual</li> </ul>	\$100	\$200	
<ul><li>Family</li></ul>	\$0	\$0	
Out-of-Pocket Limit			
<ul> <li>Individual</li> </ul>			
Family	\$4,000	\$8,000	
,	\$6,000	\$12,000	
		Any charges of a Non-	
		Participating Provider that are in	
		excess of the Allowed Amount do	
		not apply towards the Deductible	
		or Out-of-Pocket Limit. You must	
		pay the amount of the Non-	
		Participating Provider's charge	
		that exceeds Our Allowed	
		Amount.	

OFFICE VISITS	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Primary Care Office Visits (or Home Visits)	\$10 Copayment then You pay 20% after Deductible	\$10 Copayment then You pay 25% after Deductible	See benefit for description
Specialist Office Visits (or Home Visits)	\$10 Copayment then You pay 20% after Deductible	\$10 Copayment then You pay 25% after Deductible	See benefit for description
PREVENTIVE CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Well Child Visits and Immunizations*	Covered in full	25% Coinsurance after Deductible	
Adult Annual Physical Examinations*	Covered in full	25% Coinsurance after Deductible	
Adult Immunizations*	Covered in full	25% Coinsurance after Deductible	
Routine Gynecological Services/Well Woman Exams*	Covered in full	25% Coinsurance after Deductible	
Mammograms, Screening and Diagnostic Imaging for the Detection of Breast Cancer	Covered in full	25% Coinsurance after Deductible	
Sterilization Procedures for Women *	Covered in full	25% Coinsurance after Deductible	
Vasectomy	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
We do not Cover services related	d to the reversal of elective steriliza	itions.	
Bone Density Testing*	Covered in full	25% Coinsurance after Deductible	
Screening for Prostate Cancer	Covered in full	25% Coinsurance after Deductible	
All other preventive services required by USPSTF and HRSA.	Covered in full	25% Coinsurance after Deductible	
*When preventive services are not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA.	Use Cost Sharing for Appropriate service (Primary Care Office Visit; Specialist Office Visit; Diagnostic Radiology Services; Laboratory Procedures & Diagnostic Testing)	Use Cost Sharing for Appropriate service (Primary Care Office Visit; Specialist Office Visit; Diagnostic Radiology Services; Laboratory Procedures & Diagnostic Testing)	

EMERGENCY CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Pre-Hospital Emergency Medical Services (Ambulance Services)	20% Coinsurance after Deductible	20% Coinsurance after Deductible	See benefit for description
Non-Emergency Ambulance Services	20% Coinsurance after Deductible	20% Coinsurance after Deductible	

## Limitations/Terms of Coverage.

- We do not Cover travel or transportation expenses, unless connected to an Emergency Condition or due to a Facility transfer approved by Us, even though prescribed by a Physician.
- We do not Cover non-ambulance transportation such as ambulette, van or taxi cab.
- Coverage for air ambulance related to an Emergency Condition or air ambulance related to non-emergency transportation is provided when Your medical condition is such that transportation by land ambulance is not appropriate; and Your medical condition requires immediate and rapid ambulance transportation that cannot be provided by land ambulance; and one (1) of the following is met:
  - o The point of pick-up is inaccessible by land vehicle; or
  - Great distances or other obstacles (e.g., heavy traffic) prevent Your timely transfer to the nearest Hospital with appropriate facilities.

Emergency Department  Copayment / Coinsurance waived if admitted to Hospital.	\$100 Copayment then You pay 20% after Deductible	\$100 Copayment then You pay 20% after Deductible	See benefit for description
We do not Cover follow-up care	or routine care provided in a Hospi	tal emergency department.	
Urgent Care Center	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Advanced Imaging Services			
<ul> <li>Performed in a Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in a Freestanding Radiology Facility</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	

PROFESSIONAL SERVICES AND OUTPATIENT CARE (continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Allergy Testing & Treatment			
<ul> <li>Performed in a PCP Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in a Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Ambulatory Surgical Center Facility Fee	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
Anesthesia Services (all settings)	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
Cardiac & Pulmonary Rehabilitation • Performed in a Specialist Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefits for description
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as Inpatient Hospital Services</li> </ul>	Included as Part of Inpatient Hospital Service Cost-Sharing	Included as Part of Inpatient Hospital Service Cost-Sharing	
Chemotherapy and Immunotherapy • Performed in a PCP Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in a Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	

PROFESSIONAL SERVICES AND OUTPATIENT CARE (continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Chiropractic Services	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
Clinical Trials	Use Cost-Sharing for appropriate service	Use Cost-Sharing for appropriate service	See benefit for description
	of managing the research; or costs	he costs of non-health services requi that would not be covered under thi	
<ul><li>Diagnostic Testing</li><li>Performed in a PCP</li><li>Office</li></ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in a Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul><li>Performed in a PCP Office</li></ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in a Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed in a Freestanding Center</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as Outpatient Hospital Services</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	

PROFESSIONAL SERVICES AND OUTPATIENT CARE (Continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Habilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy)			unlimited
Performed in a PCP Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Performed in a Specialist Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Performed in an Outpatient Facility	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Home Health Care	20% Coinsurance after Deductible	25% Coinsurance after Deductible	unlimited
Infertility Services	Use Cost Sharing for appropriate service (Office Visit; Diagnostic Radiology Services; Surgery; Laboratory & Diagnostic Procedures)	Use Cost Sharing for appropriate service (Office Visit; Diagnostic Radiology Services; Surgery; Laboratory & Diagnostic Procedures)	See benefit for description

#### We do not Cover:

- In vitro fertilization;
- Gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
- Costs associated with an ovum or sperm donor including the donor's medical expenses;
- Cryopreservation and storage of sperm and ova except when performed as fertility preservation services;
- Cryopreservation and storage of embryos;
- Ovulation predictor kits;
- Reversal of tubal ligations;
- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers);
- Cloning; or
- Medical and surgical procedures that are experimental or investigational unless Our denial is overturned by an External Appeal Agent.

PROFESSIONAL SERVICES AND OUTPATIENT CARE (Continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Infusion Therapy • Performed in a PCP Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	Home infusion counts towards home health care visit limits
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	Note illines
Home Infusion Therapy	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Inpatient Medical Visits	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
*Interruption of Pregnancy			
<ul> <li>Medically Necessary Abortions</li> </ul>	Covered in full	25% Coinsurance after Deductible	Unlimited
Elective Abortions	Covered in full	25% Coinsurance after Deductible	
Laboratory Procedures			
Performed in a PCP     Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See Benefit for Description
<ul> <li>Performed in a Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	

PROFESSIONAL SERVICES AND OUTPATIENT CARE (Continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Laboratory Procedures (continued)			
<ul><li>Performed in a Freestanding Laboratory Facility</li></ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Maternity & Newborn Care			
Prenatal Care Prenatal Care provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA	Covered in Full	25% Coinsurance after Deductible	See Benefit for Description
<ul> <li>Prenatal Care that is not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA</li> </ul>	Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)	Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)	One (1) Home Care Visit is Covered at no Cost- Sharing if mother is discharged from Hospital early
<ul> <li>Inpatient Hospital</li> <li>Services and Birthing</li> </ul>	20% Coinsurance per admission after Deductible	25% Coinsurance per admission after Deductible	
Center	Pre-authorization Required	Pre-authorization Required	
<ul> <li>Physician and Midwife Services for Delivery</li> </ul>	20% Coinsurance per admission after Deductible	25% Coinsurance per admission after Deductible	
<ul> <li>Breastfeeding Support, Counseling and Supplies including Breast Pumps, Nursing Bras</li> </ul>	Covered in Full	25% Coinsurance per item after Deductible	Covered for duration of breast feeding
<ul> <li>Postnatal Care</li> </ul>	Covered in Full	25% Coinsurance after Deductible	

PROFESSIONAL SERVICES AND OUTPATIENT CARE (Continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Outpatient Hospital Surgery Facility Charge	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
Preadmission Testing	\$10 Copayment then You pay 20% after Deductible	\$10 Copayment then You pay 25% after Deductible	See benefit for description
Prescription Drugs Administered in Office or Outpatient Facilities			
<ul> <li>Performed in a PCP Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in Specialist</li> <li>Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed in Outpatient Facilities</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Diagnostic Radiology Services • Performed in a PCP Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in a Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed in a Freestanding Radiology Facility</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	

PROFESSIONAL SERVICES AND OUTPATIENT CARE (Continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Therapeutic Radiology Services			
<ul> <li>Performed in a Specialist Office</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul> <li>Performed in a Freestanding Radiology Facility</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Rehabilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy)			Unlimited Speech and physical therapy are
Performed in a PCP Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	only Covered following a
Performed in a Specialist Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	Hospital stay or surgery.
<ul> <li>Performed in an Outpatient Facility</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Second Opinions on the Diagnosis of Cancer, Surgery & Other	\$10 Copayment after Deductible then you pay 20%	\$10 Copayment after Deductible then you pay 25%	See benefit for description
Other		Second Opinions on Diagnosis of Cancer are Covered at Participating Cost-Sharing for Non-Participating Specialist	description
Surgical Services (Including Oral Surgery; Reconstructive Breast Surgery; Other Reconstructive & Corrective Surgery and Transplants			See benefit for description All transplants
<ul><li>Inpatient Hospital Surgery</li></ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	must be performed at
	Pre-authorization Required	Pre-authorization Required	Designated Facilities
<ul> <li>Outpatient Hospital Surgery</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for	Non-Participating Provider Member Responsibility for	Limits
Continued) Surgical Services (Including Oral Surgery; Reconstructive Breast Surgery; Other Reconstructive & Corrective Surgery and Transplants	Cost-Sharing	Cost-Sharing	
<ul> <li>Surgery Performed at an Ambulatory Surgical Center</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Office Surgery	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
·		nodations for donors or guests; dono I storage of stem cells from newborn	
Telemedicine Program	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
ADDITIONAL SERVICES, EQUIPMENT & DEVICES	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
ABA Treatment for Autism Spectrum Disorder	0% Coinsurance after Deductible	0% Coinsurance after Deductible	See benefit for description
Assistive Communication Devices for Autism Spectrum Disorder	0% Coinsurance after Deductible	0% Coinsurance after Deductible	See benefit for description
<b>Limitations.</b> We do not Cover any services or treatment set forth above when such services or treatment are provided pursuant to an individualized education plan under the New York Education Law. The provision of services pursuant to an individualized family service plan under Section 2545 of the New York Public Health Law, an individualized education plan under Article 89 of the New York Education Law, or an individualized service plan pursuant to regulations of the New York State Office for People With Developmental Disabilities shall not affect coverage under this Certificate for services provided on a supplemental basis outside of an educational setting if such services are prescribed by a licensed Physician or licensed psychologist.			
Diabetic Equipment, Supplies & Self-Management Education  Diabetic Equipment, Supplies, and Insulin (30-Day Supply)	\$10 Copayment then You pay 20% after Deductible	\$10 Copayment then You pay 25% after Deductible	See benefit for description
<ul> <li>Diabetic Education</li> </ul>	\$10 Copayment then You pay 20% after Deductible	\$10 Copayment then You pay 25% after Deductible	

Limitations			
The items will only be provided i	y basic models of blood glucose mo	vith the treatment plan developed be nitors unless You have special need	•
ADDITIONAL SERVICES, EQUIPMENT & DEVICES (continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Durable Medical Equipment & Braces	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
humidifiers, dehumidifiers, exerces.		nce (e.g., pools, hot tubs, air condit t the definition of durable medical of of misuse or abuse by You.	
External Hearing Aids	20% Coinsurance after Deductible	25% Coinsurance after Deductible	Single purchase once every three (3) years
Cochlear Implants	20% Coinsurance after Deductible	25% Coinsurance after Deductible	One (1) per ear, per plan year
Hospice Care  • Inpatient	20% Coinsurance after Deductible	25% Coinsurance after Deductible	Two hundred

Deductible

Pre-authorization Required

20% Coinsurance after 25% Coinsurance after Outpatient Five (5) Deductible Deductible visits for family bereavement counseling We do not Cover: funeral arrangements; pastoral, financial, or legal counseling; or homemaker, caretaker, or respite care. **Medical Supplies** 20% Coinsurance after 25% Coinsurance after Deductible Deductible We do not Cover over-the-counter medical supplies. **Prosthetic Devices** External 20% Coinsurance after 25% Coinsurance after One (1) Deductible Deductible prosthetic device, per limb, per Plan Year 20% Coinsurance after 25% Coinsurance after Unlimited Internal Deductible Deductible

Deductible

Pre-authorization Required

ten (210) -

days per Plan Year

We do not Cover wigs made from human hair unless You are allergic to all synthetic wig materials.

We do not Cover dentures or other devices used in connection with the teeth unless required due to an accidental injury to sound natural teeth or necessary due to congenital disease or anomaly.

Eyeglasses and contact lenses are not Covered under this section of the Certificate and are only Covered under the Pediatric Vision Care section of this Certificate.

We do not Cover the cost of repair or replacement covered under warranty or if the repair or replacement is the result of misuse or abuse by You.

We do not Cover shoe inserts.

INPATIENT SERVICES & FACILITIES	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Autologous Blood Banking	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
Inpatient Hospital for a Continuous Confinement (Including an Inpatient Stay for Mastectomy Care, Cardiac & Pulmonary Rehabilitation, & End of Life Care) Preauthorization Required. However, Preauthorization is not required for emergency admissions or services provided in a neonatal intensive care unit of a Hospital certified pursuant to Article 28 of the Public Health Law.	20% Coinsurance per admission after Deductible Preauthorization Required.	25% Coinsurance per admission after Deductible Preauthorization Required.	See benefit for description
Observation Stay	20% Coinsurance per admission after Deductible	25% Coinsurance per admission after Deductible	
Skilled Nursing Facility (Includes Cardiac & Pulmonary Rehabilitation)	20% Coinsurance per admission after Deductible Pre-authorization Required	25% Coinsurance per admission after Deductible Pre-authorization Required	Two hundred (200)-per Plan Year
Inpatient Habilitation Services (Physical Speech and Occupational Therapy)	20% Coinsurance per admission after Deductible Pre-authorization Required	25% Coinsurance per admission after Deductible Pre-authorization Required	unlimited
Inpatient Rehabilitation Services (Physical, Speech & Occupational therapy)	20% Coinsurance per admission after Deductible Pre-authorization Required	25% Coinsurance per admission after Deductible Pre-authorization Required	unlimited Speech and physical therapy are only Covered following a Hospital stay or surgery

MENTAL HEALTH & SUBSTANCE USE DISORDER SERVICES	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Inpatient Mental Health Care including Residential	20% Coinsurance per admission after Deductible	25% Coinsurance per admission after Deductible	See benefit for
Treatment (for a continuous confinement when in a Hospital)	Pre-authorization Required	Pre-authorization Required	description
Preauthorization is Not Required for Emergency Admissions.			
Outpatient Mental Health Care (Including Partial Hospitalization & Intensive Outpatient Program Services)			See benefit for description
<ul> <li>Office Visits</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>All Other Outpatient Services</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
Inpatient Substance Use Services including Residential	20% Coinsurance per admission after Deductible	25% Coinsurance per admission after Deductible	See benefit for
Treatment (for a continuous confinement when in a Hospital)	Pre-authorization Required	Pre-authorization Required	description
Preauthorization is Not Required for Emergency Admissions			
Outpatient Substance Use Services (including Partial Hospitalization, Intensive Outpatient Program Services, and Medication Assisted Treatment)			unlimited
Office Visits	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>All Other Outpatient Services</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	

PRESCRIPTION DRUGS	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for	Limits
	Responsibility for Cost-Shaning	·	
*Certain Prescription Drugs are		Cost-Sharing	
not subject to Cost-Sharing			
when provided in accordance			
with the comprehensive			
guidelines supported by HRSA			
or if the item or service has an			
"A" or "B" rating from the			
USPSTF			

#### Note:

If You have an Emergency Condition, Preauthorization is not required for a five (5) day emergency supply of a Covered Prescription Drug used to treat a substance sue disorder, including a Prescription Drug to manage opioid withdrawal and/or stabilization and for opioid overdose reversal.

## **Retail Pharmacy**

Preauthorization is not required for a Covered Prescription Drug used to treat a substance use disorder, including a Prescription Drug to manage opioid withdrawal and/or stabilization and for opioid overdose reversal.

Retail Pharmacy			
30-day supply			
Tier 1 (generic)	\$20 Copayment per supply not subject to Deductible	\$20 Copayment then you pay 25% not subject to Deductible	See benefit for description
Tier 2 (formulary brand)	\$40 Copayment per supply not subject to Deductible	\$40 Copayment then you pay 25% not subject to Deductible	
Tier 3 (non-formulary brand)	\$60 Copayment per supply not subject to Deductible	\$60 Copayment then you pay 25% not subject to Deductible	
Enteral Formulas			
Tier 1 (generic)	Coinsurance per supply of 20% after Deductible	Coinsurance per supply of 25% after the Deductible	See benefit for description
Tier 2 (formulary brand)	Coinsurance per supply of 20% after Deductible	Coinsurance per supply of 25% after Deductible	
Tier 3 (non-formulary brand)	Coinsurance per supply of 20% after Deductible	Coinsurance per supply of 25% after Deductible	

#### Limitations/Terms of Coverage.

- 1. We reserve the right to limit quantities, day supply, early Refill access and/or duration of therapy for certain medications based on Medical Necessity including acceptable medical standards and/or FDA recommended guidelines.
- 2. If We determine that You may be using a Prescription Drug in a harmful or abusive manner, or with harmful frequency, Your selection of Participating Pharmacies and prescribing Providers may be limited. If this happens, We may require You to select a single Participating Pharmacy and a single Provider that will provide and coordinate all future pharmacy services. Benefits will be paid only if You use the selected single Participating Pharmacy. Benefits will be paid only if Your Prescription Order or Refills are written by the selected Provider or a Provider authorized by Your selected provider. If You do not make a selection within 31 days of the date We notify You, We will select a single Participating Pharmacy and/or prescribing Provider for You.
- 3. Compounded Prescription Drugs will be Covered only when they contain at least one (1) ingredient that is a Covered legend Prescription Drug, they are not essentially the same as a Prescription Drug from a manufacturer and are obtained from a pharmacy that is approved for compounding.
- 4. Various specific and/or generalized "use management" protocols will be used from time to time in order to ensure appropriate utilization of medications. Such protocols will be consistent with standard medical/drug treatment guidelines. The primary goal of the protocols is to provide Our Members with a quality-focused Prescription Drug benefit. In the event a use management protocol is implemented, and You are taking the drug(s) affected by the protocol, You will be notified in advance.
- 5. Injectable drugs (other than self-administered injectable drugs) and diabetic insulin, oral hypoglycemics, and diabetic supplies and equipment are not Covered under this section but are Covered under other sections of this Certificate.
- 6. We do not Cover charges for the administration or injection of any Prescription Drug. Prescription Drugs given or administered in a Physician's office are Covered under the Outpatient and Professional Services section of this Certificate.
- 7. We do not Cover drugs that do not by law require a prescription, except for smoking cessation drugs, overthe-counter preventive drugs or devices provided in accordance with the comprehensive guidelines supported by HRSA or with an "A" or "B" rating from USPSTF, or as otherwise provided in this Certificate. We do not Cover Prescription Drugs that have over-the-counter non-prescription equivalents, except if specifically designated as Covered in the drug Formulary. Non-prescription equivalents are drugs available without a prescription that have the same name/chemical entity as their prescription counterparts. We do not Cover repackaged products such as therapeutic kits or convenience packs that contain a Covered Prescription Drug unless the Prescription Drug is only available as part of a therapeutic kit or convenience pack. Therapeutic kits or convenience packs contain one or more Prescription Drug(s) and may be packaged with over-the-counter items, such as glove, finger cots, hygienic wipes or topical emollients.
- 8. We do not Cover Prescription Drugs to replace those that may have been lost or stolen.
- 9. We do not Cover Prescription Drugs dispensed to You while in a Hospital, nursing home, other institution, Facility, or if You are a home care patient, except in those cases where the basis of payment by or on behalf of You to the Hospital, nursing home, Home Health Agency or home care services agency, or other institution, does not include services for drugs.
- 10. We reserve the right to deny benefits as not Medically Necessary or experimental or investigational for any drug prescribed or dispensed in a manner contrary to standard medical practice. If coverage is denied, You are entitled to an Appeal as described in the Utilization Review and External Appeal sections of this Certificate.
- 11. A pharmacy need not dispense a Prescription Order that, in the pharmacist's professional judgment, should not be filled.

WELLNESS BENEFITS	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Exercise Facility Reimbursement	Up to \$200 per 6 month period; u Spouse	p to an additional \$100 per 6 month	period for

Reimbursement is limited to actual workout visits. We do not reimburse:

- Memberships in tennis clubs, country clubs, weight loss clinics, spas or any other similar facilities;
- Lifetime memberships;
- Equipment, clothing, vitamins or other services that may be offered by the facility (e.g., massages, etc.); or
- Services that are amenities, such as a gym, that are included in Your rent or homeowners association fees.

In order to be eligible for reimbursement, You must:

- Be an active member of the exercise facility, and
- Complete 50 visits in a six (6)-month period.

PEDIATRIC DENTAL & PEDIATRIC VISION CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Pediatric Dental Care			
• Preventive	Covered in Full	30% Coinsurance after Deductible	One (1) dental exam & cleaning per six (6)- month period  Full mouth x-rays or panoramic x-rays at thirty-six (36) month intervals and bitewing x- rays at six (6) month intervals

Routine Dental Care	Covered in Full	30% Coinsurance after Deductible	
<ul> <li>Major Dental Care         (Oral Surgery,             Endodontics,             Periodontics &amp;             Prosthodontics)</li> </ul>	30% Coinsurance not subject to Deductible	50% Coinsurance after Deductible	
Orthodontics	50% Coinsurance not subject to Deductible	50% Coinsurance after Deductible	

PEDIATRIC DENTAL & PEDIATRIC VISION CARE (Continued)	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Pediatric Vision Care			
• Exams	0% Coinsurance not subject to Deductible	25% Coinsurance not subject to Deductible	One (1) exam per twelve (12)- month period
• Lenses & Frames	0% Coinsurance not subject to Deductible	25% Coinsurance not subject to Deductible	One (1) prescribed lenses & frames per twelve (12)- month period
Contact Lenses	0% Coinsurance not subject to Deductible	25% Coinsurance not subject to Deductible	

All in-network Preauthorization requests are the responsibility of Your Participating Provider. You will not be penalized for a Participating Provider's failure to obtain a required Preauthorization. However, if services are not covered under the Certificate, You will be responsible for the full cost of the services.

## Travel Assistance Services

 $Complete\ benefit\ information\ is\ found\ in\ the\ Certificate\ of\ Coverage.$ 

OTHER COVERED SERVICES	Authorized Vendor Approved Services Member Responsibility for Cost-Sharing
Emergency Medical Evacuation	0% Coinsurance of actual cost not subject to Deductible
Medical Repatriation	0% Coinsurance of actual cost not subject to Deductible
Transportation to Join a	0% Coinsurance of actual cost not subject to Deductible
Hospitalized Member	
Return of Minor Children	0% Coinsurance of actual cost not subject to Deductible
Repatriation of Mortal Remains	0% Coinsurance of actual cost not subject to Deductible

Accidental Death and Dismemberment Benefits				
<u>Loss</u> <u>Benefit Amount</u>				
Life	\$10,000			
Loss of Two or More Hands or Feet	\$10,000			
Loss of Use of Two or More Hands or Fee	t\$10,000			
Loss of Sight in Both Eyes	\$10,000			
Loss of Speech and Hearing (in Both Ears	)\$5,000			
Loss of one Hand or Foot and Sight in One	e Eye\$10,000			
Loss of One Hand or Foot	\$5,000			
Loss of Sight in One Eye	\$5,000			
Loss of Speech	\$2,500			
Loss of Hearing (in Both Ears)	\$2,500			
Loss of Thumb and Index Finger on the Sa	me Hand\$2,500			
Loss of all Four Fingers on the Same Hand	±\$2,500			
Loss of all Toes on the Same Foot	\$2,500			
Loss of Thumb	\$2,500			

## **Exclusions**

No coverage is available under the certificate for the following:

#### **Aviation**

We do not Cover services arising out of aviation, other than as a fare-paying passenger on a scheduled or charter flight operated by a scheduled airline.

## Convalescent and Custodial Care.

We do not Cover services related to rest cures, custodial care or transportation. "Custodial care" means help in transferring, eating, dressing, bathing, toileting and other such related activities. Custodial care does not include Covered Services determined to be Medically Necessary.

## Conversion Therapy.

We do not Cover conversion therapy. Conversion therapy is any practice by a mental health professional that seeks to change the sexual orientation or gender identity of a Member under 18 years of age, including efforts to change behaviors, gender expressions, or to eliminate or reduce sexual or romantic attractions or feelings toward individuals of the same sex. Conversion therapy does not include counseling or therapy for any individual who is seeking to undergo a gender transition or who is in the process of undergoing a gender transition, that provides acceptance, support and understanding of an individual or the facilitation of an individual's coping, social support, and identity exploration and development, including sexual orientation-neutral interventions to prevent or address unlawful conduct or unsafe sexual practices, provided that the counseling or therapy does not seek to change sexual orientation or gender identity.

#### Cosmetic Services.

We do not Cover cosmetic services, Prescription Drugs, or surgery, unless otherwise specified, except that cosmetic surgery shall not include reconstructive surgery when such service is incidental to or follows surgery resulting from trauma, infection or diseases of the involved part, and reconstructive surgery because of congenital disease or anomaly of a covered Child which has resulted in a functional defect. We also Cover services in connection with reconstructive surgery following a mastectomy, as provided elsewhere in this Certificate. Cosmetic surgery does not include surgery determined to be Medically Necessary. If a claim for a procedure listed in 11 NYCRR 56 (e.g., certain plastic surgery and dermatology procedures) is submitted retrospectively and without medical information, any denial will not be subject to the Utilization Review process in the Utilization Review and External Appeal sections of this Certificate unless medical information is submitted.

#### Coverage Outside of the United States, Canada or Mexico.

We do not Cover care or treatment provided outside of the United States, its possessions, Canada or Mexico except for Emergency Services, Pre-Hospital Emergency Medical Services and ambulance services to treat Your Emergency Condition.

#### **Dental Services.**

We do not Cover dental services except for: care or treatment due to accidental injury to sound natural teeth within 12 months of the accident; dental care or treatment necessary due to congenital disease or anomaly; or dental care or treatment specifically stated in the Outpatient and Professional Services and Pediatric Dental Care sections of this Certificate.

## **Experimental or Investigational Treatment.**

We do not Cover any health care service, procedure, treatment, device or Prescription Drug that is experimental or investigational. However, We will Cover experimental or investigational treatments, including treatment for Your rare disease or patient costs for Your participation in a clinical trial as described in the Outpatient and Professional Services section of this Certificate, when Our denial of services is overturned by an External Appeal Agent certified by the State. However, for clinical trials, We will not Cover the costs of any investigational drugs or devices, non-health services required for You to receive the treatment, the costs of managing the research, or costs that would not be Covered under this Certificate for non-investigational treatments. See the Utilization Review and External Appeal sections of this Certificate for a further explanation of Your Appeal rights.

## Felony Participation.

We do not Cover any illness, treatment or medical condition due to Your participation in a felony, riot or insurrection. This exclusion does not apply to Coverage for services involving injuries suffered by a victim of an act of domestic violence or for services as a result of Your medical condition (including both physical and mental health conditions).

#### Foot Care.

We do not Cover routine foot care in connection with corns, calluses, flat feet, fallen arches, weak feet, chronic foot strain or symptomatic complaints of the feet. However, we will Cover foot care when You have a specific medical condition or disease resulting in circulatory deficits or areas of decreased sensation in Your legs or feet.

## **Government Facility.**

We do not Cover care or treatment provided in a Hospital that is owned or operated by any federal, state or other governmental entity, except as otherwise required by law unless You are taken to the Hospital because it is close to the place where You were injured or became ill and Emergency Services are provided to treat Your Emergency Condition.

#### Medically Necessary.

In general, We will not Cover any health care service, procedure, treatment, test, device or Prescription Drug that We determine is not Medically Necessary. If an External Appeal Agent certified by the State overtums Our denial, however, We will Cover the service, procedure, treatment, test, device or Prescription Drug for which coverage has been denied, to the extent that such service, procedure, treatment, test, device or Prescription Drug is otherwise Covered under the terms of this Certificate.

#### Medicare or Other Governmental Program.

We do not Cover services if benefits are provided for such services under the federal Medicare program or other governmental program (except Medicaid). When You are eligible for Medicare, We will reduce Our benefits by the amount Medicare would have paid for the Covered Services. Except as otherwise required by law, this reduction is made even if You fail to enroll in Medicare or You do not pay Your Medicare premium. Benefits for Covered Services will not be reduced if We are required by federal law to pay first or if You are not eligible for premium-free Medicare Part A.

## Military Service.

We do not Cover an illness, treatment or medical condition due to service in the Armed Forces or auxiliary units.

## No-Fault Automobile Insurance.

We do not Cover any benefits to the extent provided for any loss or portion thereof for which mandatory automobile no-fault benefits are recovered or recoverable. This exclusion applies even if You do not make a proper or timely claim for the benefits available to You under a mandatory no-fault policy.

#### Services Not Listed.

We do not Cover services that are not listed in this Certificate as being Covered.

## Services Provided by a Family Member.

We do not Cover services performed by a covered person's immediate family member. "Immediate family member" means a child, stepchild, spouse, parent, stepparent, sibling, stepsibling, parent-in-law, child-in-law, sibling-in-law, grandparent, grandparent's spouse, grandchild, or grandchild's spouse.

## Services Separately Billed by Hospital Employees.

We do not Cover services rendered and separately billed by employees of Hospitals, laboratories or other institutions.

## Services With No Charge.

We do not Cover services for which no charge is normally made.

#### Vision Services.

We do not Cover the examination or fitting of eyeglasses or contact lenses, except as specifically stated in the Pediatric Vision Care section(s) of this Certificate.

#### War.

We do not Cover an illness, treatment or medical condition due to war, declared or undeclared.

## Workers' Compensation.

We do not Cover services if benefits for such services are provided under any state or federal Workers' Compensation, employers' liability or occupational disease law.

The Pratt Institute Student Health Insurance Plan is underwritten by Aetna Life Insurance Company. Aetna Student Health<sup>SM</sup> is the brand name for products and services provided by Aetna Life Insurance Company and its applicable affiliated companies (Aetna).

#### **Sanctioned Countries**

If coverage provided by this policy violates or will violate any economic or trade sanctions, the coverage is immediately considered invalid. For example, Aetna companies cannot make payments for health care or other claims or services if it violates a financial sanction regulation. This includes sanctions related to a blocked person or a country under sanction by the United States, unless permitted under a written Office of Foreign Asset Control (OFAC) license. For more information, visit http://www.treasury.gov/resource-center/sanctions/Pages/default.aspx.

## **Assistive Technology**

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-877-480-4161.

## Smartphone or Tablet

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

## **Non-Discrimination**

Aetna is committed to being an inclusive health care company. Aetna does not discriminate on the basis of ancestry, race, ethnicity, color, religion, sex/gender (including pregnancy), national origin, sexual orientation, gender identity or expression, physical or mental disability, medical condition, age, veteran status, military status, marital status, genetic information, citizenship status, unemployment status, political affiliation, or on any other basis or characteristic prohibited by applicable federal, state or local law.

Aetna provides free aids and services to people with disabilities and free language services to people whose primary language is not English.

These aids and services include:

- Qualified language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Qualified interpreters
- Information written in other languages

If you need these services, contact the number on your ID card. Not an Aetna member? Call us at 1-877-480-4161.

If you have questions about our nondiscrimination policy or have a discrimination-related concern that you would like to discuss, please call us at 1-877-480-4161.

Please note, Aetna covers health services in compliance with applicable federal and state laws. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations, and conditions of coverage.

#### Language accessibility statement

Interpreter services are available for free.

Attention: If you speak English, language assistance service, free of charge, are available to you. Call **1-877-480-4161** (TTY: **711**).

#### Español/Spanish

Atención: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-480-4161** (TTY: **711**).

#### አማርኛ/Amharic

ልብ ይበሉ: ኣማርኛ ቋንቋ የሚናንሩ ከሆነ፥ የትርጉም ድጋፍ ሰጪ ድርጅቶች፣ ያለምንም ክፍያ እርስዎን ለማንልንል ተዘጋጅተዋል። የሚከተለው ቁጥር ላይ ይደውሉ **1-877-480-4161** (*መ*ስማት ለተሳናቸው: **711**).

#### Arabic/العربية

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 4161-480-877-1 (رقم الهاتف النصى: 711).

#### Ɓàsɔʻò Wùdù/Bassa

Dè dε nìà kε dyéde gbo: Ͻ jǔ ke m̀ dyi Ɓàsɔʻɔ-wùdù-po-nyò jǔ ni, nìi à wudu kà kò dò po-poɔ̀ bɛ́ m̀ gbo kpaʿa. Đaʿ **1-877-480-4161** (TTY: **711**).

#### 中文/Chinese

注意:如果您说中文,我们可为您提供免费的语言协助服务。请致电 1-877-480-4161 (TTY: 711)。

## Farsi/فارسی

توجه: اگر به زیان فارسی صحبت می کنید، خدمات زیانی رایگان به شما ارایه میگردد، با شماره TTY: 711) 1-877-480-4161) تماس بگیرید.

#### Français/French

Attention: Si vous parlez français, vous pouvez disposer d'une assistance gratuite dans votre langue en composant le **1-877-480-4161** (TTY: **711**).

## ગુજરાતી/Gujarati

ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો ભાષાકીય સહ્યયતા સેવા તમને નિ:શુલ્ક ઉપલબ્ધ છે. કૉલ કરો 1-877-480-4161 (TTY: 711).

## Kreyòl Ayisyen/Haitian Creole

Atansyon: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-877-480-4161 (TTY: 711).

## Igbo

Nrubama: O buru na i na asu Igbo, oru enyemaka asusu, n'efu, diiri gi. Kpoo 1-877-480-4161 (TTY: 711).

## 한국어/Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스가 무료로 제공됩니다. **1-877-480-4161**(TTY: **711**)번으로 전화해 주십시오.

## Português/Portuguese

Atenção: a ajuda está disponível em português por meio do número **1-877-480-4161** (TTY: **711**). Estes serviços são oferecidos gratuitamente.

#### Русский/Russian

Внимание: если вы говорите на русском языке, вам могут предоставить бесплатные услуги перевода. Звоните по телефону **1-877-480-4161** (ТТҮ: **711**).

#### **Tagalog**

Paunawa: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-480-4161** (TTY: **711**).

Urdu/اردو

توجه دیں: اگر آب اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت دستیاب ہیں ۔ (TTY: 711) 480-4161 پر کال کریں.

## Tiếng Việt/Vietnamese

Lưu ý: Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Gọi số **1-877-480-4161** (TTY: **711**).

#### Yorùbá/Yoruba

Àkíyèsí: Bío bá nsọ èdè Yorùbá, ìrànlówó lórí èdè, lófèé, wà fún o. Pe 1-877-480-4161 (TTY: 711).

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company, Coventry Health Care plans and their affiliates (Aetna).

## 2022/2023 Plan Design & Benefits Summary Update

The following changes have been made to the original plan design and benefits summary describing your plan.

Unless otherwise indicated, all changes listed below are retroactive to your plan's effective date.

## Issue Date of this Update 08/02/2022

## Restated the Dialysis benefit on page 9 as follows:

Dialysis • Performed in a PCP Office	20% Coinsurance after Deductible	25% Coinsurance after Deductible	See benefit for description
<ul><li>Performed in a Specialist Office</li></ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed in a Freestanding Center</li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	
<ul> <li>Performed as         Outpatient Hospital         Services     </li> </ul>	20% Coinsurance after Deductible	25% Coinsurance after Deductible	

## Added the following benefit on page 17

Autologous Blood Banking	20% Coinsurance after	25% Coinsurance after Deductible	See benefit
	Deductible		for
			description