



Pratt Institute
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Office of the President

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July 21, 2010

Ms. Ruth Levin
Senior Vice President for Managed Care
Continuum Health Partners
555 West 57th Street
New York, NY 10019

Dear Ms. Levin:

Pratt Institute is an art and design college located in Brooklyn, NY serving over 4,700 undergraduate and graduate students and employing nearly 1,500 individuals in various capacities. Aetna has been the primary medical carrier for Pratt employees for over 13 years.

Many of our employees live within the five boroughs, especially Brooklyn, and access medical services provided by Continuum Health Partners through their Aetna coverage. The recent removal of Continuum hospitals and affiliated physicians from the Aetna network has naturally caused a furor among our employees. You of course know that the relationship between physician and patient is far more than a business transaction. Many of our employees and their families have developed strong and trusting relationships with Continuum medical providers and are understandably distressed by the prospect of having to find a new doctor or hospital outside of Continuum or paying substantially more to continue visiting the same providers. This presents a difficult bind for employees, particularly in lean economic times when healthcare costs continue to rise.

As an employer, Pratt of course has the authority to seek medical coverage for employees through alternative carriers that do include Continuum and we will seriously consider doing so when we renew our coverage for 2011.

We recently appealed to Aetna on behalf of our employees to seek a resolution that would restore Continuum to its network as soon as possible and we implore you to do the same so Pratt employees can continue to have the benefit of your services without additional cost or disruption. It is encouraging to hear that talks are continuing and we remain hopeful that a resolution can be reached very soon.

Thank you for your consideration.

Sincerely,

A handwritten signature in cursive script that reads "Thomas F. Schutte".

Thomas F. Schutte
President